

A member reached out to see if RFNow could provide Fibre Internet Service to Otter Lake. We do not have the service in the area yet, but we are slowly making our way there. I was given your email to reach out to see if the Landowner Association would be interested in helping us get our service into the area. We would need 32 out of a possible 160 potential customers to create a construction plan. Our Fibre Service is the best rural connection available. It offers speeds of 100/100 Mbps upload and download. Our internet is always there and always works. I am adding our normal quote email for you to read over. It gives a little bit of a snapshot of what we offer. Please let me know if you would be interested in working with us to bring the Fibre Internet to Otter Lake, MB.

Thank you for reaching out to RFNow. Installation of a residential fibre connection is \$699.95 plus tax, installed underground and inside your location. The monthly fibre package price is \$139.95 plus tax for 36 months. Speed of the fibre package is 100 Mbps Download and 100 Mbps Upload with unlimited data and no overage fees. Attached is more information on our fibre service as well. The only piece of equipment we do not include in this price is the wifi router. Any brand will work on our service Asus, D-Link or Netgear ect. If a router is needed, we can include one installed for an additional cost of \$165.

There is no upfront fee for the fibre installation, payment for the installation will be setup with our billing dept shortly after your location has been installed. Unfortunately, an installation date is not determined at this time as a signup will need to be sent back into us signed and dated. Once received we can notify our construction dept so line locates, and other permits can be put in so your location can be entered into the schedule accordingly.

Depending on the amount of construction work required there may be up to four different crews involved with the installation each performing different parts of the fibre install at different times. Technicians will reach out to locations as they get closer to setup an appt to have the fibre line put in. Once the fibre line has been put into your location our splicing dept will need to complete the outside splicing as well and will be able to setup an appt with you shortly after to finish the fibre install inside and get it up and working for you.

When your location has been installed with the fibre and you're up and working at your location, our billing dept will setup the payment for installation up shortly afterwards.

Please note- Please let your neighbors know we are coming, for every new installed customer you referred, we will take \$50 of a monthly bill. If you have 6 referrals, we will credit your monthly bill \$50 for 6 months.

If you have any questions, please let me know. I am always available to help you.

Thank you,
Sherri Bullee

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